

software solutions
for lodges and
boutique hotels



hospitality software solutions TM

resrequest



what we feature

for lodges & hotels

We partner with our customers to deliver a hospitality solution that works with their business processes

ResRequest offers substantial business benefits, including:

cloud supported

As a cloud-hosted solution your users can reach you from anywhere. For your remote locations, install ResRequest offline and automatically synchronise information with your web service.

one system

No limit on the number of properties, users, currencies or companies per system.

add on sales

Book and report on extra services, such as travel transfers and third party accommodation bookings.

channel management

Live availability, rate information and bookings can be synched with other systems and websites such as tour operating systems and your website.

stock distribution

Interface to channel managers to manage stock distribution to Online Travel Agents such as Expedia and bookings.com

accounts

Generate invoices and record payments - which can then be imported into your accounting systems.

secure access

A range of access control options govern who can do what, and whether (and what level) access is extended to staff and external users (agents and the general public).

fully integrated solution

Interface to point-of-sale, telephone, credit card gateways and guest survey systems.

business trends

Work with your statistics using comprehensive reporting capabilities including report builders and the export of reports to MS Excel.

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Manage your lodges and increase revenue with ResRequest

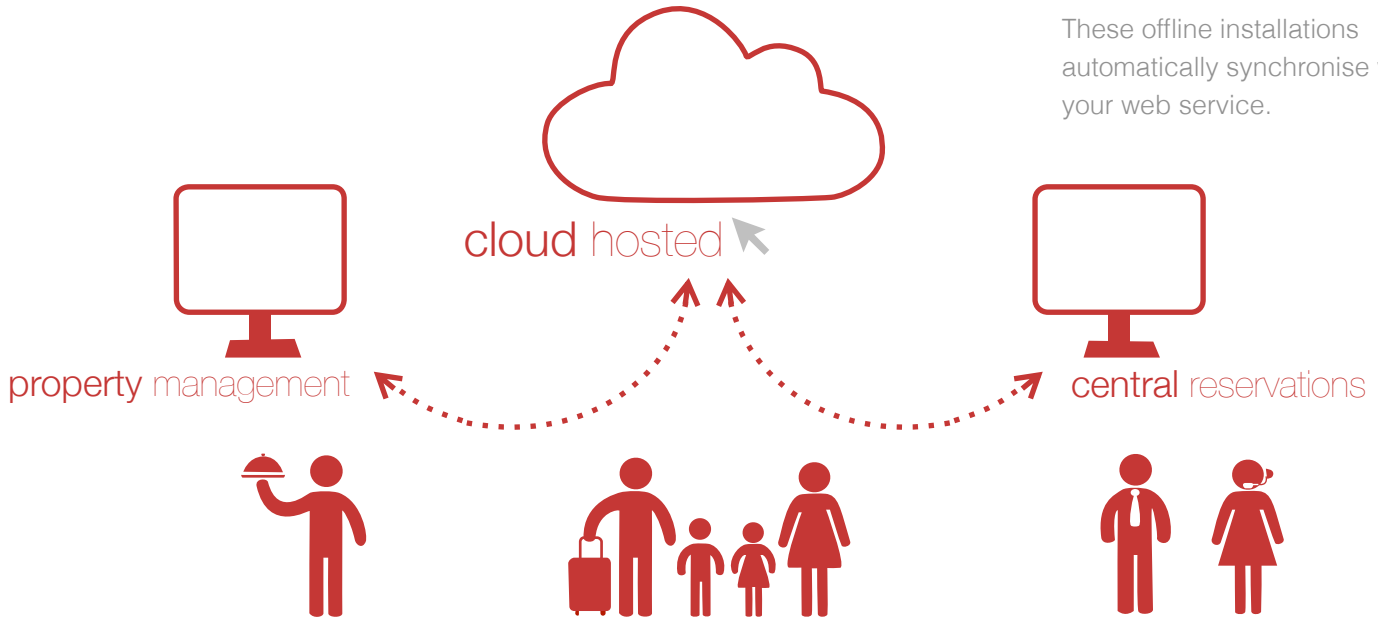
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how we reach your users

As a cloud-hosted software solution you (and your users) can access your information from anywhere.

Optional copies of ResRequest can be installed at your lodges or reservations office.

These offline installations automatically synchronise with your web service.



what we offer

ResRequest offers an integrated solution rich in functionality for your all business needs. Our modules are designed to manage your business from reservations and lodge operations to online sales, marketing and financial management.

central reservations



channel management



customer relationships



property management



financial management



business analysis

interfaces

- point of sales
- telephone management
- general ledger
- channel management
- tour operations
- guest surveys

how we provide our **service**

Our service success over the past decade is evidenced by the support of properties across fourteen countries in Africa whose ResRequest systems are accessed by thousands of users throughout Africa, America, Europe, New Zealand and Australia.

Our skilled team provides a full-service product experience that seamlessly integrates consulting, implementation, training and support.

We have taken care to nurture and build a service signature that has become synonymous with our product brand name and is an integral factor that sets us apart from others



training

consulting

support

data setup

contact **US**

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support / admin office

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Contact us to find out how
we can help your business.